



Independent Living Center of Southern California
Serving Persons with Disabilities Since 1976

ADA Resolution Response to Hospital/Medical Provider 'No Visitor' Policies

As a person with a disability, if you should need emergency hospital care (ER), or to visit a medical provider, and require the support of either your caregiver or family member in the treatment/examining room, the medical provider must allow this to assist you in making informed decisions on your care/treatment. *(You will want to take this document with you to show to the medical provider)*

Medical providers and hospitals are also required to supply available personal protective equipment (PPE) to support you and your support person, to keep you safe. They should have procedures in place to screen the support person for COVID-19 symptoms.

The Office for Civil Rights, at the U.S. Department of Health & Human Services has enacted a national resolution requiring hospitals to modify their 'No Visitor' policies, to safely allow in-person supports (caregivers, family members) for patients, who are needed in order to benefit from medical care provided during the COVID-19 pandemic.

If you are experiencing difficulties with your medical provider or hospital on this, please contact us for assistance - Van Nuys Service Office (Henry or Esther) 818.988.9525 or Lancaster Service Office (Anabell) 661.942.9726.

Administration Office
14141 Haynes Street
Van Nuys, CA 91401

818.785.6934
818.785.7097 TTY

Email: ilcsc@ilcsc.org
Website: www.ilcsc.org